



Answers to Your Most Frequently Asked BJ's Wholesale Club Promotion Questions

(Q) How much does the BJ's corporate membership cost?

(A) The BJ's membership cost \$38.11, for Inner circle, and \$76.22, for Rewards. Both memberships give you 15 months.

(Q) What are inner circle membership, and a rewards membership?

(A1) **Inner circle membership** gives you access to:

Big savings on top-brand merchandise. Everything BJ's carries is top-quality.

Extra coupon savings. Use any manufacturers' coupon, including newspaper coupons.

Two BJ's Memberships for the price of one. Get a second BJ's Membership Card for a member of your household at no extra charge.

More payment options — including EBT:



If you used to pay \$100 for a cart of groceries at the supermarket, now you can save more than 30%* by shopping at BJ's. **Save with services.** Now you can pay less for home improvements, new and leased vehicles, family vacations and much more.** Find out how easy it is to save time, money and hassle. **Access online benefits** by creating an Online Profile. Then shop online, download coupons, manage your account and more.

(A2) **Rewards membership** gives you access to all the things above, and every time you shop in a BJ's Club or on BJs.com, you'll earn 2% Payback** if you spend over \$300, a month, you will receive a 2% % Payback on most in-Club purchases and on all online purchases (mailed every 6 months — up to \$500 per 12-month period) That payback will come in a form of check.

(Q) What are the regular prices for the membership if I went to the store or if I joined online?

(A) The regular prices for the Inner circle Membership is \$45 plus tax and the Rewards Membership is \$80 plus tax both memberships are for 12 months.

(Q) Is this discount only available through my company?

(A) Yes this is **BJ's Corporate Discount Program**.

(Q) Can I join or renew online or at the any store for the BJ's corporate discount?

(A) Sorry, This offer is not available online or at any BJ's Store.

(Q) So how can I join or renew my BJ's membership using the corporate discount program?

(A) You have to join or renew through your job/union/association.

(Q) How do I go about joining or renewing through my company?

(A) Go back to the source from where you received the information, Ex. Human Resources, Employee website, Email blast, co-workers or Union affiliation. One of those sources has a BJ's corporate application that should be filled and mailed in with their payment to James Collier, Corporate representative. 820 – 828 Pelham PKWY, Pelham Manor, NY 10803.

(Q) I just found out about the BJ's Corporate through my job, but I just joined or renewed, and I paid the full price. Can I get the difference?

(A) Sorry, because you did not join or renew through your **BJ's corporate program** from your organization, we cannot give you the difference.

(Q) How long does it take to process my application, after I submit it? (Mailed)

(A) Normal processing time is 4 weeks. Please check your bank accounts, and other forms of payments to make sure we processed your method of payments.

(Q) How can I shop while my membership is being processed?

(A) If your existing membership has expired or about to expire or you are a new member who would like to shop right away, a temporary card can be mailed to you while your application is being processed, this can be done, if you write, "Please Send Temp Card" on your application when submitted.

(Q) How do I check my status?

(A) You can call customer care to check your status only, by calling **1-800-BJS-CLUB**. Monday – Friday, 9 A.M. – 7 P.M. E.T. and Saturday – Sunday, 9 A.M. – 6 P.M. E.T.

(Q) What happens after I submitted my application with my method of payment, and it was processed, what happens next? How do I get my cards?

(A) After 4 weeks of being processed, and your membership is in our BJ's system, you should receive in the mail a activation letter with your name and your second household members name on it. You take that activation letter to any BJ's location along with identification to receive your membership cards with the picture on it. If for some reason your method of payment was processed, and you didn't receive notification. You can check your status by calling the number above.

(Q) Can I extend my membership if I have time left on my membership? Or do I have to wait until I expire?

(A) No, you don't have to wait. Another benefit of going through the BJ's corporate program is that you can extend your membership at any time. No matter how much time you have left on your membership existing membership, you will never lose any months when you join through the corporate program only. For example, if there are 8 months left on your existing membership, and you would like to extend your membership through the BJ's corporate program, we will take the 8 months that you have left, and add the additional 15 months on to your membership, giving you a total of 23 months.

